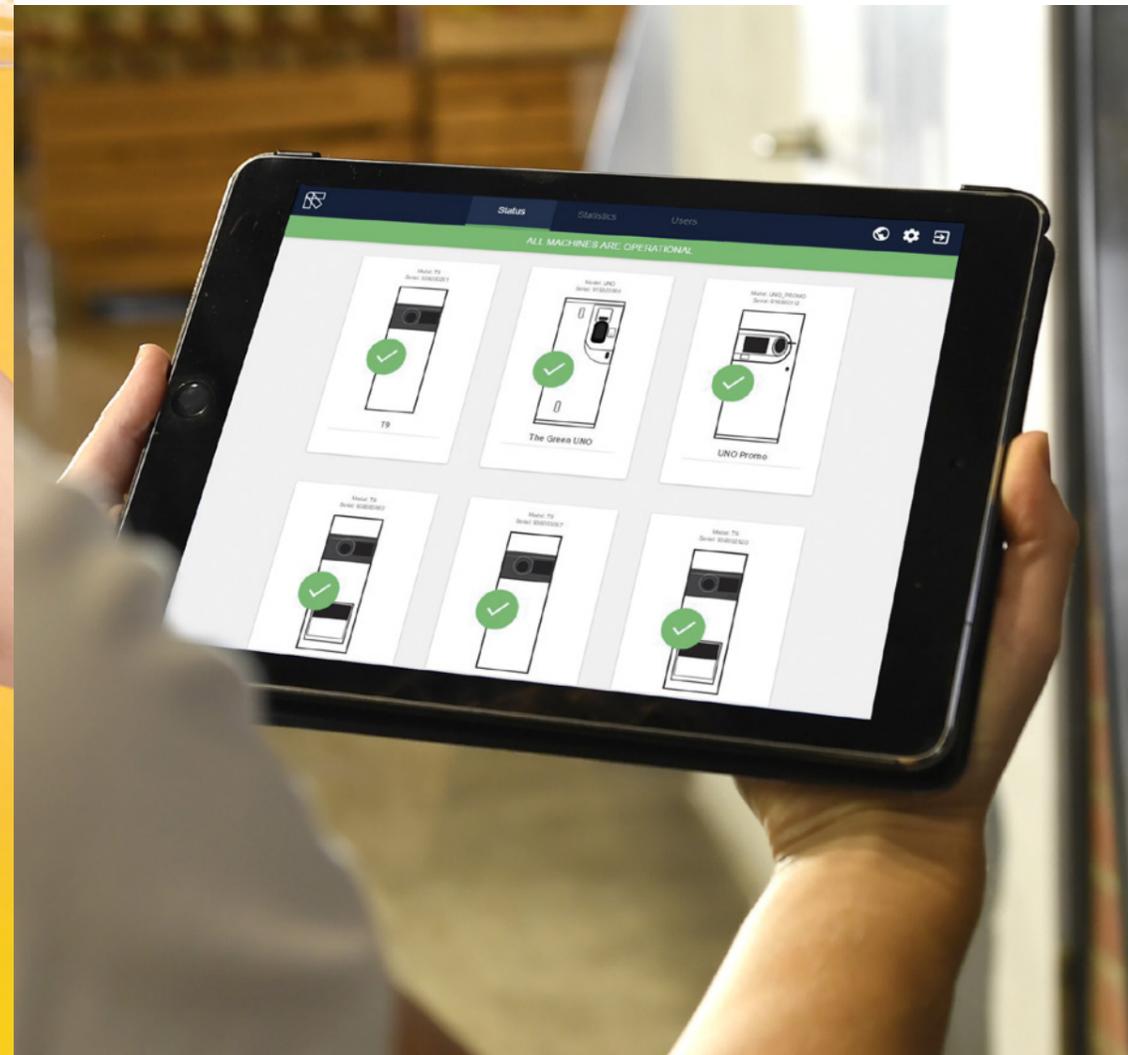


# Notify+Assist Premium

Stay one step ahead



Be prepared for your customers when they're ready to recycle

Maximize your RVM uptime so your shoppers can rely on your store to provide a great recycling experience whenever it's convenient for them.

## Notify+Assist Premium

Your employees deserve to have a great recycling experience, too

Make your RVM operations more convenient for your staff by giving them intuitive, real-time monitoring tools to stay ahead of the alarm, and enable them to troubleshoot any problems that arise quickly and simply without leaving the app.

Optimize operational efficiency so your resources are used wisely

With Notify+Assist Premium, you can view daily activity and usage trends so you can plan staff time and RVM maintenance to fit the needs of your store's daily schedule.

“  
With Notify+Assist, we're able to stay a step ahead of the RVM having any downtime.  
”

“  
It's important to be efficient in grocery retailing, and I've experienced that the app improves the efficiency of our work.  
”

# LET'S PUT RECYCLING TO WORK FOR YOU

TOMRA's vision is Leading the Resource Revolution, helping to manage our planet's precious resources, today and tomorrow.

We believe that Clean Loop Recycling is the simple solution for keeping used beverage containers out of the waste stream, moving valuable materials from single use to multiple use.

As a retailer, you're at the heart of Clean Loop Recycling. You play a critical role at the point where consumers buy and return their containers.

Let's put recycling to work for you, and together we can maximize the positive impact for your customers, for your business, and for the planet.



When you partner with TOMRA, your business can experience real benefits:

A great recycling experience for your customers

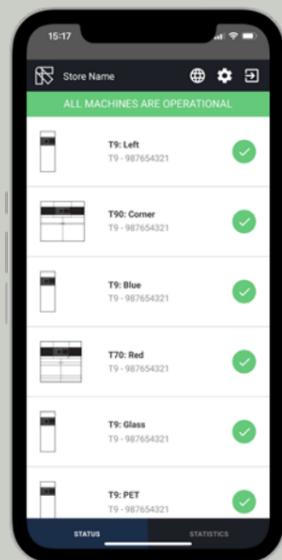
Be prepared for your customers when they're ready to recycle with tailored solutions, industry-leading technology and powerful digital tools that make their experience efficient, easy and engaging.

Efficient operations for peace of mind

Keep your store running smoothly with a reverse vending system that's accurate, secure and efficient and service that's responsive and ready to get you back to recycling anytime you could use a hand.

A smart investment for long-term benefits

Choose a full-service partner with a global scale, extensive experience, high quality and continuous improvements that will keep your reverse vending system working hard for your business for years to come.



## Product features

- Remote RVM monitoring shows you the current status of every machine in your store.
- Alert Notifications give you a heads up when your RVM needs your attention, so you can focus on helping your customers rather than checking your RVM. Premium users can also receive warnings before the bin, table or crate conveyor is full, so they can stay one step ahead.
- Daily statistics for each machine show consumer sessions, container volumes, cleaning history and payouts.
- In-app guidance helps any staff member take simple steps to identify problems when they arise.
- Compatible with iOS, Android or web-capable devices
- Easily manage employee accounts so your staff can access the tools they need to work efficiently.
- Intuitive, visual user interface supports multiple languages: English, German, Norwegian, Finnish, French, Dutch and Swedish

\*To access Notify+Assist's remote monitoring benefits, RVMs must be connected to TOMRA connect



Get in the Loop at [tomra.com](https://tomra.com)

Do you have concerns over data security or privacy? Are you concerned about data security, privacy, cloud-hosted services, or any aspect of TOMRA Connect? Let us know and we will help you!

**Data security and protection:** TOMRA Connect data is protected using industry-standard encryption protocols during transport from RVMs to the TOMRA Connect servers. The TOMRA Connect web portal is only accessible through HTTPS with SSL encryption. In situations with loss of connectivity or electricity at the RVM location, all RVM data will remain stored in the RVM and transmitted once operational state is restored, with no loss of data. TOMRA Connect offers full data isolation and separation across customer accounts. Recent model TOMRA machines communicate over standard HTTPS protocol (TCP port 443). The benefit of this is that only standard network ports need to be opened. Older TOMRA machines communicate over encrypted HTTP protocol (AES256 encryption over TCP port 80).

**Bandwidth requirements:** Bandwidth requirements for RVM operation and monitoring services are <20 Kbit/s based on 2,500 empty objects returned per RVM per day. For full utilization of TOMRA Connect's capabilities for multimedia content and consumer engagement services, a modern broadband connection capacity is recommended. Actual bandwidth requirements for such multimedia services will increase as a function of media size, upload frequency, the number of RVMs sharing available connection capacity, etc. Please contact TOMRA for assistance with analyzing your needs based on anticipated usage patterns, available bandwidth and the size of your RVM fleet.

**Logging and monitoring:** All TOMRA software systems are monitored. Monitoring of the systems is done on different levels from server level via system logs to data quality monitoring. All systems log appropriate levels of data to detect error situations or system malfunctions.

We reserve the right to make changes to specifications without prior notice. While every effort has been made to ensure all information contained in this document is accurate, TOMRA assumes no liability for any errors, inaccuracies or omissions that may occur. All products and offers are subject to country availability.